

SABRE DATA SECURITY BREACH AND LIMELIGHT HOTELS GUESTS

Aspen Skiing Company's Limelight Hotels recently received notice of a data security breach involving Sabre, a third-party hotel reservations provider used by Limelight Hotels and thousands of other hospitality operators, which may have impacted some of our guests. Sabre sent out a subsequent notice alerting us that a small number of Limelight guests' personal information had been compromised.

The data compromise apparently took place between August 10, 2016 and March 9, 2017 and involved unauthorized individuals who gained access to personal information for a limited number of Limelight guests whose bookings were processed through Sabre's SynXis Central Reservations System (CRS), which is widely used by outside web-based travel booking sites. Sabre has assured us that the issue has been contained and the unauthorized access has been terminated.

Sabre issued the following information for guests who may have been potentially impacted by this breach:

What Happened

The Sabre CRS facilitates the booking of hotel reservations made by consumers through hotels, online travel agencies, and similar booking services. Following an examination of forensic evidence, Sabre confirmed to Limelight Hotels that an unauthorized party gained access to account credentials that permitted unauthorized access to certain unencrypted payment card information, as well as certain reservation information, for a subset of hotel reservations processed through Sabre's system.

Sabre's investigation determined that the unauthorized party first obtained access to payment card and other reservation information on August 10, 2016. The last unauthorized access to payment card information was on March 9, 2017. We understand that Sabre's investigation has not uncovered evidence that the unauthorized party removed any information from the system, but it remains a possibility.

Sabre's CRS platform serves thousands of hotel properties in all market segments from independent properties to large global chains; many of these companies and other travel partners have been impacted by this incident. As a result, affected individuals may receive multiple notifications about this incident from multiple hotel properties or hotel brands, credit card companies, or other travel partners.

What Information Was Involved

The unauthorized party was able to access payment card information for certain hotel reservation(s), including cardholder name; payment card number; card expiration date; and, potentially, card security code. The unauthorized party was also able, in some cases, to access certain information such as guest name, email, phone number, address, and other information. Information such as Social Security, passport, or driver's license number was not accessed.

What Sabre Is Doing

Sabre has engaged a leading cybersecurity firm to support its investigation. Sabre also notified law enforcement and major credit card brands about this incident so that they can coordinate with card issuing banks to monitor for fraudulent activity on cards used.

What Affected Individuals Can Do

Affected individuals should remain vigilant for incidents of fraud and identity theft by regularly reviewing account statements and monitoring free credit reports for any unauthorized activity. If there is any suspicious or unusual activity on accounts, affected individuals should report it immediately to their financial institutions, as major credit card companies have rules that restrict them from requiring payment for fraudulent charges that are timely reported.

For More Information

Your business is very important to us. We are working closely with Sabre to ensure Limelight guests are notified in a timely manner and provided with accurate information. Preferred Hotel Group has already sent out a notice to some, if not all, of Limelight's affected guests. We are reaching out to you at this time to ensure that you have received notice, and if not, to make you aware of the situation and advise you of the available resources protect your personal data.

For further questions regarding this incident or to determine whether your reservation has been impacted, please call Sabre's dedicated toll-free response line at 800-442-8960 (U.S. and Canada) and 503-520-4461 (international). This response line is staffed with professionals familiar with Sabre's data security incident and knowledgeable on what affected individuals can do to protect against misuse of their information. The response line is available 24 hours a day, Monday through Friday, with voicemail available outside of those hours. Translation services are available at the response line.

For additional information visit **[sabreconsumernotice.com](https://www.sabreconsumernotice.com)**