



DEAR LIMELIGHT GUEST,

A very sincere welcome to the Limelight Hotel Snowmass! We hope that you find our hospitality, accommodations, and dining to be warm and inviting and hope that Snowmass Village and the Limelight will be places you choose to return to time after time. Snowmass is a beautiful mountain community filled with adventures of all kinds. Whether you are here to explore the mountains or simply relax and unwind, we thank you for choosing Limelight as your home base.

We invite you to join us in the Limelight Lounge to enjoy great food with live music. This is a great place to warm up by the fire or spend time with friends and family sharing stories from the day. Daily expanded continental breakfast in the Lounge is included in your stay. We hope our offerings provide the energy and nourishment you need before a big day of adventures in the mountains.

Our entire staff is here to ensure that you enjoy a memorable visit at the Limelight Hotel. Please let me, or any other Limelight team member, know how we can improve your stay. Welcome to the Limelight family.

Warm regards,

Sandra Dykes
General Manager

A BRIEF HISTORY OF THE LIMELIGHT HOTELS

The original structure on the Limelight property in Aspen was called “The Ski and Spur Bar,” which served both outlaws and skiers in the spirit of the Wild West.

In the 1950s, new owners renamed it “The Limelite” and turned it into a popular dinner theater and lively nightclub. The Limelites, led by the bar’s new owner, folk singer Glenn Yarbrough, drew in large crowds, as did a stream of other entertainers, from Judy Collins to the Smothers Brothers.

However, by 1962 Glenn’s rising popularity makes running the bar impossible, so he sold it to the Paas family. Under the Paas family, the Limelite thrived for decades before they expanded it to the Limelite Lodge, which was the first in Aspen to install televisions, telephones, air conditioning and fridges, as well as the first to allow pets.

For half a century, skiers and vacationers flocked to the Limelite. In 2005, the Paas family razed the Limelite Lodge and rebuilt it as a 126-room hotel, which opened in 2008 as the Limelight Lodge. Two years later, Aspen Skiing Company bought the property from the Paas family, and in 2012 renamed it the Limelight Hotel.

Today, the Limelight continues to serve the same adventurous clientele as the original Limelite Lodge and Ski and Spur Bar before it. The property’s underlying heart and soul still shines brightly on the well-worn corner of Aspen’s Monarch Street and Cooper Avenue. But when you have a good thing going, you want to do it in more places. With a nod to this unpretentious spirit, we’ve brought our fun, unfussy luxury to the new Limelight Hotel Ketchum and now to the Limelight Hotel Snowmass.

TELEPHONE DIALING INFORMATION

FRONT DESK

Press 0

RETRIEVING GUEST MESSAGES

Press 'Message' button when blinking.

ROOM-TO-ROOM CALLS

Press 7 + 3 digit room number.

LOCALS CALLS

Press 9, wait for the tone, and dial your number. There is no charge for local calls.

DOMESTIC LONG DISTANCE

Press 9 + 1 + area code + number. There is no charge for domestic long distance calls.

INTERNATIONAL CALLS

Press 9 + 011 + country code + city code + number. International calls will be charged at the rate assessed by our telephone company.

WAKE-UP CALLS

Press 0 for the front desk.

DO NOT DISTURB CALLS

If you wish to have your calls screened, or do not want to be disturbed, press 0 for the front desk.

EMERGENCIES

Press 0 for the front desk.
Or press 911.

TO ACCESS VOICEMAIL:

When the red light on the upper center of your telephone is blinking, you have new voicemail messages. Press the message button on your telephone to retrieve messages.

You will hear:

"Hello, you have reached the guest messaging system. You have [two] new messages. Press P or 7 to play your messages.

Before each message, the voicemail prompt will come back on and give you the date and time of the call. You will then be given the following options:

To save the message	Press 5
To delete the message	Press 3
To repeat the message	Press 7

When you are finished listening to all of your messages, you may simply hang up the phone.

IN ROOM, HIGH SPEED WIRELESS INTERNET:

Enable your wireless network setting. Connect to Limelight. Open your web browser to connect to the wireless network. If the browser hesitates, type login.globalsuite.net into the address bar. Accept the terms of service, follow the on line instructions and you will be connected.

If you are unable to connect to the Internet, please dial the Guest-Tek 24-Hour Help Desk at: 844-642-0818.

GUEST SERVICES

ADVENTURES

There's no place like Snowmass for its fresh mountain air and incredible outdoor activities. As a guest of the Limelight, you are invited to experience many perks of a Rocky Mountain stay, at no extra cost. Hotel guests can experience an exhilarating climb up our 5-story climbing wall or showcase your inner Kristi Yamaguchi on the Snowmass Base Village ice skating rink, free of charge. In addition, your ski pass gives you access to all four mountains in the area (Snowmass, Buttermilk, Aspen Highlands, Aspen) and exclusive access to our Inside Tracks and First Tracks programs.

Summer and fall provide endless opportunity for adventure from mountain biking and hiking to screaming down the mountain on the mountain coaster at the new Lost Forest at the top of the Elk Camp Gondola. Please contact the Front Desk for more information or to reserve your spot.

AIRLINES

Please contact the front desk for the most up to date airport information or visit aspenairport.com.

American Airlines 800-433-7300

Delta Airlines 888-750-3284

United Airlines 800-864-8331

AMENITIES

The Limelight team prides itself on superior guest service. In fact, we believe that our care for each one of our guests is our most defining characteristic. From arrival through check out, you'll experience the warmth, attention, and gracious hospitality that sets us apart from other hotels. When it comes to the great outdoors and the best local places to dine, no one knows Snowmass and Aspen like our seasoned staff. Let us help you arrange activities, make reservations, or fulfill any special needs during your stay.

AMENITIES

IN-ROOM AMENITIES

55" Flat Screen Televisions

In Room Movies

STAYCAST Entertainment Streaming from Personal Devices

High Speed Wireless Internet Access

Banquette seating for dining, family games or working

Wet Bar

Coffeemaker

Hairdryer

Makeup Mirror

Wake Up Service

In-room Safe

Humidifier

Plush Bathrobes

Available upon request:

Blender

DVD Player

Crib or Pack n Play

Diaper Genie

Stroller (limited availability)

Baby Bath Tub

Dog Bed and Bowl

Rollaway Bed (\$50 per night fee)

Iron/Ironing Board

Luggage Rack

Umbrella

APRÈS

Daily, during each season, the Limelight Lounge holds a lively après affair with full bar service and menu specials daily in the Lounge. Local musicians play live music several evenings each week.

AUTOMOBILE RENTAL

Auto rentals are available at Sardy Field, the Aspen Snowmass airport. The following agencies are located in the baggage claim area:

Avis	970-925-2355
Budget	970-925-4693
Enterprise/National/Alamo	970-544-3678
Hertz	970-925-7368

AUDI TEST DRIVE PROGRAM

With all there is to experience in Snowmass, nothing stirs the senses like a little horsepower. We have partnered with Audi to offer our hotel guests an opportunity to experience soul-stirring luxury driving in the heart of the Colorado Rockies. Sit behind the wheel of one of our Audi Q7 SUVs or the fully electric Audi e-tron SUV and enjoy the confidence-inspiring grip of quattro® all-wheel drive – no matter what type of road conditions you encounter. Whether you are looking for an adventure or just want to do some shopping, visit the Front Desk to set up your reservation with our Audi vehicles.

BANQUETS AND CATERING

We have a 1,600 square foot meeting room available for your meeting or special event. In addition, you may utilize our private dining room, Living Room, the Little Elk game room, or our expansive patio with incredible mountain views based on availability. Our hotel staff can arrange for your catering and audio visual needs. Please press 5767 from a house phone, or ask the Front Desk to connect you to our Sales & Catering Department.

BELL SERVICE

Our staff is available to handle your luggage upon request. Please call the Front Desk for assistance. If you wish to handle your luggage yourself, luggage carts are available in the lobby and parking garage.

TAP WATER

We highly recommend that you drink tap water – not only will that help reduce waste and our environmental footprint, but the tap water in Snowmass and Aspen is fresh, mountain water. Glassware is provided in your guestroom. Reusable water bottles are available for sale at the front desk and our vending machines are stocked with a variety of beverages.

BREAKFAST

Enjoy our daily expanded Continental Divide breakfast served in the lobby from 7:00 am to 10:00 am daily. Our spread includes an assortment of the best local fresh baked pastries, eggs, house-made granola, fresh fruit, cereals, bagels, in addition to coffee, tea and juices. Breakfast is included in your stay.

AIRPORT AND LOCAL SHUTTLES

Ease your arrival to the Limelight Hotel with included airport transfers to and from the Aspen airport. We also offer in-village shuttle service based on availability. Advance notice is greatly appreciated. Please contact the Front Desk to make arrangements for in-village or airport transfer, inquire about skier shuttles or if you need further assistance from our Guest Services team.

RFTA BUS TRANSIT INFORMATION

Getting to the four mountains on your own schedule in the winter is easy, fast and free. The Four Mountain Connector is a winter only service that connects you to the four Aspen Skiing Company mountains. Buses leave from Aspen and Snowmass and provide service to Snowmass, Aspen Highlands, Aspen and Buttermilk. These are high frequency routes and are always free. The “Bus Only” lanes make the entrance and exit to Aspen faster and avoid the hassles of parking and traffic. RFTA offers year round complimentary service between Aspen and Snowmass. Please contact the Front Desk for a schedule or visit rfta.com.

BUSINESS CENTER

Computers are provided in the lounge for guest use and are available 24 hours a day. Our Front Desk staff is able to send and receive faxes as well.

CHECK-IN

Check-in begins at 4:00 pm.

CHECK-OUT

Check-out time is 11:00 am. We are be happy to store your luggage if you wish to further enjoy the activities of the area after check-out time. A shower and changing area is available in our fitness center for guests to freshen up should your guestroom not be available for a late departure. Please call the Front Desk with late check-out requests.

CLIMBING WALL

Snowmass is home to Colorado's largest indoor rock-realistic climbing wall, towering at 54 feet high and running directly up the face of the new Limelight Hotel Snowmass. The massive five-story climbing wall has a granite-like surface that mirrors featured climbs near Snowmass, including the popular Grotto area on Independence Pass. Colorado's Boulder-based Eldorado Climbing Walls designed the striking structure that features an auto-belay system with three different lanes and six routes. The climbing wall is free for hotel guests and includes climbing shoes and harness rental.

COFFEE AND TEA

Coffee, tea and hot chocolate are provided in your room along with non-dairy creamer, sugar and artificial sweeteners. If you need replenishment of any of these items, please contact the Front Desk.

COMMENT CARDS

Your feedback is important to us. We invite you to complete our online survey following your departure.

DINING

Head to the Limelight Lounge for a hand-tossed pizza, a fresh salad or something sweet when the sun goes down. Our full menu is available in the lounge, for takeout or in-room delivery from 3:00 - 10:00 pm daily. Happy hour is daily from 3:30 - 5:00 pm.

DRY CLEANING AND LAUNDRY

For your convenience, a laundry bag and a dry cleaning list are provided in each room. Same-Day service is provided for guest laundry that is dropped off at the front desk by 9:00 am daily. A coin-operated laundry is available for guest use 24 hours a day and is located on the Lower Village Level. A vending machine for detergent and other laundry supplies is provided. Change is available at the Front Desk.

EMERGENCY: PRESS 911

In the event of an emergency, medical or otherwise, please call 911.

ENVIRONMENTAL INITIATIVES

Colorado has a rich heritage of resource preservation and sustainability. The Limelight Hotel Snowmass takes great pride in helping protect our little corner of the world and preserving the majestic playground that is Snowmass. We invite you to make a \$1 nightly donation to the Environment Foundation.

The Environment Foundation is a collaboration with the Aspen Community Foundation and the Aspen Skiing Company Family Fund. It is a nonprofit employee organization dedicated to protecting and preserving the regional environment. We encourage you to read the full breadth of our environmental initiatives or request a copy once you arrive.

EXECUTIVE OFFICES

Our executive staff is readily available to answer your questions or offer assistance. Please contact the Front Desk and ask to speak to the Manager on Duty.

FAMILY INFORMATION

For the safety and wellbeing of your children as well as the enjoyment of all guests we have established the following policies:

- There is no lifeguard present in the hot tub area.
 - Children 12 years of age and younger must be under adult supervision at all times in all areas of the hotel. An adult must be at least 18 years old and must be able to see the child at all times.
 - Children 13 to 17 years of age should not be left alone.
 - Skateboards, scooters, roller blades and similar toys are not allowed in the hallways, parking garage, courtyard, or sidewalks around the hotel.
 - Bicycles may be ridden on roads and designated paths only. Please keep bikes in the bike racks provided, the front desk can give you a list of locations.
 - Babysitting services may be arranged through the Front Desk.
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FAX SERVICES

To use our fax machine or to check on incoming faxes please contact the Front Desk. You may receive faxes on the main hotel fax machine at 970-923-8859. Incoming faxes are complimentary.

FIRE EXITS

Information regarding fire exits is located on the back of your room door. For your safety, please take a moment to review this information.

FOUR MOUNTAIN SPORTS

Four Mountain Sports offers eight locations in and around Aspen Snowmass, which give you several advantages. For instance, you could rent your skis at our Snowmass location, and two days later swap them out for powder skis at Aspen to better suit conditions. And if you want to ski Aspen Highlands or Buttermilk on your last day, take advantage of our free ski storage and transfer service, and have your skis delivered to the mountain of your choice.

HAPPY HOUR

Join us in the lounge for Happy Hour from 3:00 pm to 5:00 pm daily when we offer discounted prices on pizzas and more. We offer live music most evenings featuring our favorite local bands.

HIGH ALTITUDE TIPS

Altitude sickness doesn't discriminate – it can affect anyone regardless of age or physical condition. In fact, some of the best athletes in the world suffer from altitude sickness.

How do you know if you have altitude sickness? Here are some symptoms: An early morning headache that doesn't go away, low levels of energy, insomnia, shortness of breath, nausea, loss of appetite. To minimize your pain and maximize your fun, remember these tips during your vacation: Keep hydrated. Acclimatization is often accompanied by fluid loss, so you need to drink lots of fluids to remain hydrated (at least 3-4 quarts per day). Take it easy. Don't over-exert yourself when you first reach high altitude. Light activity during the day is better than sleeping; respiration decreases during sleep, exacerbating the symptoms. Self-Restraint. Avoid tobacco, alcohol and other depressant drugs including tranquilizers and sleeping pills. These depressants further decrease the respiratory drive during sleep resulting in worsening symptoms.

HOUSEKEEPING

For your comfort and convenience, we are delighted to provide daily housekeeping service. Our housekeeping department provides service between 8:30 am and 4:00 pm daily. Should you require any special service or prefer your room cleaned at a specific time, please contact the Front Desk.

As part of our Environmental Initiatives, you have the option to opt out of housekeeping service during your stay. Please ask the Front Desk for details.

ICE MACHINES

Ice machines and vending are located near the elevator on floors 2, 3 and 4. An ice bucket is provided in each room.

INTERNET ACCESS

The hotel is equipped with high speed wireless internet. A computer is provided in our lobby for guest use and is available 24 hours a day.

LOST AND FOUND

To inquire about an article misplaced on the property, please contact the Front Desk. Found items will be kept 30 days before donation to a non-profit and can be mailed upon request.

LOST FOREST

Tucked in among the trees at Elk Camp on Snowmass are an alpine coaster and zip lines, biking trails, ropes challenges and climbing walls. There are ponds to fish in, creeks to hike along, places to enjoy nature alone or in groups, two disc golf courses and passionate guides to help you find your next adventure. Available in the summer.

BREATHTAKER ALPINE COASTER

Go as fast as you dare as our alpine coaster drops you more than 400 vertical feet on a mile of turning track. It's a thrilling ride, but safe and accessible for riders of all ages and abilities.

CANOPY RUN ZIPLINE TOURS

With eight ziplines, two sky bridges, and platforms mounted in the trees themselves, this guided experience lets you leave the ground behind for three hours of flight. Available in the summer.

TREELINE TRIAL CHALLENGE COURSE

This high ropes course offers five different paths at five different difficulties, and takes you 40 feet into the air. Along the way, you'll tackle all sorts of physical and mental feats, all under a guide's watchful eye and a constant belay system. Available in the summer.

RUGGED ASCENT CLIMBING WALL

This custom climbing wall with auto-belay lets you challenge yourself safely on dozens routes of varying difficulty. Whether you're a beginner or a dedicated wall rat, you'll find this the perfect place to get a grip. Available in the summer.

MAIL AND MESSAGES

Mail and messages received at the hotel may be collected at the Front Desk. Voice messages may be left on your guest room phone. Postage is available from the Front Desk.

NEWSPAPERS

Guests can access a digital version of the Wall Street Journal with Press Reader. Gain access to the Press Reader app via the QR code on the bedside table

NON-SMOKING

The Limelight Hotel is a non-smoking facility. Cigarette, e-cigarette smoking or vaping (tobacco and/or cannabis) is not permitted on premises, including all balconies and outdoor areas.

PARKING

Our heated, underground parking garage is available for all registered hotel guests for a nightly fee. The hotel cannot be responsible for items left in the vehicles on the hotel property.

PET POLICY

The Limelight Hotel is pet friendly. Dogs are welcome to stay in a limited number of guest rooms for an additional charge of \$50 per night, per pet. Pets are permitted in the public areas of the hotel but not in the courtyard or hot tubs. Please be considerate of other guests by keeping your pet on a leash or in a carrier and clean up after them. Doggie waste bags are available at the Front Desk. Pets are not allowed in the bar area, certified assistance dogs excluded.

RECYCLING

Recycling containers for cans, bottles and newspapers are located on each floor near the elevator as well as near the pool entrance. Please participate in our environmental efforts by placing your recyclables in a nearby container.

THE RESORT

Snowmass Ski Area

- Trails: 96 Trails
 - Longest Run: 5.3 miles/8.5 km
 - Vertical Rise: 4,406 feet/1,343 m
 - Summit: 12,510 feet/3,813 m
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RESTAURANTS

Several restaurants are available just outside our door, within walking distance. Many additional options are available just a short drive or bus ride away in Aspen. The Front Desk will be happy to give you recommendations based on your preferences. Please remember that during peak season, many restaurants have limited capacity and reservations are required.

SISTER PROPERTIES

Some near. Some far. Some new, like the Limelight Hotel in Snowmass, and always in the middle of it all, just as its sister properties in nearby Aspen, CO, and far afield in Ketchum, ID. Our very first sister property, The Little Nell, is located at the base of Aspen Mountain and is Aspen's only five star, five diamond, ski-in/ski-out hotel. Famous for luxe accommodations, lively après-ski and award winning wine and culinary programs. Ninety minutes north of Los Angeles you'll find 220 acres of pure tranquility at the Ojai Valley Inn & Spa. Luxury accommodations, Spa Ojai and a championship golf course make this AAA Five-Diamond resort one of the finest in North America.

SPA POOLS

Soak your weary bones in our two large spa pools located in the courtyard near the ice skating rink, from 9:00 am to 10:00 pm. The hot tubs are kept at a cozy 104 degrees. A plush Limelight Hotel robe is hanging in your closet and available for use. Please return robes to your guestroom to avoid any charges. Towels are available at the spa pools and near the gym.

SPECIALTY DINNERS

Twice a month (seasonally) the Limelight Lounge hosts a popular three-course Specialty Dinner sponsored by select breweries, wineries and distilleries, most of which are local to Colorado. Each dinner course is designed to complement a unique beer or spirit and delight your palate. Please contact the Front Desk to find out if there is a Limelight Specialty Dinner available in Snowmass or Aspen during your stay. Specialty Dinners are available for private events and parties.

WEATHER

It's hard not to love the weather here. With more than 300 days of sunshine each year, blue skies over the Continental Divide (11 miles to the East) are the usual. Our remote location in the heart of the Colorado Rockies is known for very low humidity and relatively mild temperatures. The coldest months see average highs in the 20's and 30's Fahrenheit. Summers, mid to upper 70's. Each winter we enjoy an average snowfall of 300 inches, and in summer short afternoon thunderstorms are quite frequent. Sunscreen is a must for any outdoor pursuit, any time of year.

WILDLIFE

In the Colorado Rockies, wildlife comes hand in hand with the surrounding natural beauty. Spotting an animal in its natural habitat may turn out to be the highlight of your trip. That said, every precaution should be taken to avoid direct contact with all wildlife. Most animals tend to avoid human contact, but they also follow their natural instincts and go where there is food. Please take the time to properly place food and trash in the bear-proof trash containers located around our property. Please be sure to securely fasten these containers.
