

## FLYING INTO SUN VALLEY THIS WINTER? IMPORTANT INFO TO KNOW

Ah, winter - we sure do love that snow, but not when it affects air travel. Occasionally winter weather will affect flights into and out of our airport (SUN). But if that happens, fortunately our community has a special diversion busing program in place that will allow passengers to arrive and/or depart from an alternative nearby airport on the same schedule. If you are traveling from SUN this winter, please make sure you are informed about the diversion busing procedures here for your airline, just in case.



*Note: Delta and United flights divert to Twin Falls, Alaska flights divert to Boise*

**HAVE CORRECT EMAIL AND CELL PHONE CONTACT INFORMATION IN YOUR AIRLINE TICKET RECORD – what you use while traveling.** This is what the airlines use to alert passengers in advance of a change in flight status and let them know what time to get to the SUN airport in Hailey to catch the bus transportation to Twin Falls or Boise airport if the flight is going to be diverted to an alternative airport.

**INBOUND FLIGHTS TO SUN:** If you are diverted on your inbound flight to an alternative airport, you will be provided with complimentary and comfortable motorcoach transportation to SUN.

**OUTBOUND FLIGHTS FROM SUN:** CALL the local SUN Winter Operations Hotline for your airline at least 4-6 hours in advance of your scheduled flight departure to confirm flight and busing status. Please listen CAREFULLY to the information provided and plan accordingly. If your flight is being diverted outbound, you must get to the airport on time to catch the bus to alternative airport. Times will be provided on the message.

**Do not rely on airline schedule apps for flight departure information as they will not provide information on whether flights are being diverted.**

**You MUST call the local airline Winter Operations Hotline to get current flight information.**

**Delta Airlines - Winter Operations Hotline: 208.788.4887 (Call 4 hours in advance)**

**United Airlines - Winter Operations Hotline: 208.788.4887 (Call 4 hours in advance)**

**Alaska Airlines - Winter Operations Hotline: 208.788.1281 #4 (Call 6 hours in advance)**